

The IMPACT project is moving forward at an exciting pace!

IMPACT UPDATE

CAMA Gap Analysis

On Tuesday, March 4, the first phase of the Gap Analysis, part of the gap/fit process, began in Nashville. This was a detailed, line-by-line analysis of all CAMA related business process requirements included in the IMPACT project. The analysis continued until Thursday, March 6.



Participants representing the Tennessee Assessors and the Division of Property Assessments were:

- ◆ Arnold Tarpley – Bradley County
- ◆ Vernon Long – Anderson County
- ◆ Barry Mathis – Blount County
- ◆ Tami Brown – Blount County
- ◆ Steve Nelson – Division of Property Assessments
- ◆ Cary Pinkerton – Division of Property Assessments
- ◆ Laurie Pinkleton – Division of Property Assessments
- ◆ Ken Morrell – Division of Property Assessments
- ◆ Tim Sands – Division of Property Assessments

Business Analysts from Tyler Technologies also participated in the analysis lead by Senior Business Analyst, Chris Drake. Chris facilitated the discussions by demonstrating how the functionality of Tyler's baseline IASworld software could respond to Tennessee's specific needs. This analysis begins the process of identifying areas where the baseline product must be modified.

The analysis was an informal, open discussion where each participant had the opportunity to ask questions, seek clarifications and provide examples of each requirement before moving to the next item. The first analysis session was successful, but not complete, much work still remains.

We want to express our gratitude to the county representatives who agreed to be a part of this comprehensive and sometimes grueling process. Thank you for devoting the time and effort to provide insight and expertise from the County user perspective.

We look forward to your continued involvement in this process as we keep moving forward.